

Outsourcing

Kennedy Van der Laan

Outsourcing

The last few years have seen a tremendous growth in Kennedy Van der Laan's outsourcing practice. The early outsourcing deals which we handled were complex information technology outsourcings which called specifically upon our technology knowledge and experience. In line with the market, we now handle a wide-range of types of outsourcing from back-office banking processes to airport utilities and integrated facility services.

Our outsourcing practice relies on the skills and experience developed in IT outsourcing projects, our strong corporate transaction and intellectual property practices and our deep knowledge of the employment law consequences of outsourcing.

Track Record Outsourcing Projects

For an international airport

- Outsourcing of facility services, including utilities

For a multinational petrochemical company

- Reorganization and divestiture of part of company; resulting service level agreements and employment issues

For an international listed bank with its headquarters in Amsterdam

- Outsourcing of paper-based payment processing
- Outsourcing of office machine services

For one of the largest Dutch insurance companies

- Outsourcing of pension and insurances business processes
- Outsourcing of help desk function
- Outsourcing of several IT support and software development services

For a US listed sport equipment company

- Outsourcing of warehousing services

For a Dutch listed airline company

- Outsourcing of web-based application development services
- Outsourcing of world-wide desktop management services

For a Dutch US-listed company in the chemical and pharmacy industry

- Outsourcing of the worldwide IT department

For a US/Dutch multinational in the area of fast-moving consumer goods

- Outsourcing of the European IT department

For the Dutch subsidiary of a US listed company providing facility management services

- Insourcing of a facility services division

For a Dutch multinational in the consumer products industry

- Outsourcing and upgrading of its Wide Area Network

For a UK-based internet service provider

- Outsourcing of help-desk services
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For the Dutch subsidiary of a US listed software company

- Outsourcing of certain service activities

For a US listed computer equipment company

- Acquisition of a computer services company: employment insourcing issues; discharge of employees in connection with integration

For the Dutch subsidiary of a US-based engineering services company

- Corporate reorganization, including outsourcing of part of business and redundancies

For a Dutch national knowledge center

- Advice regarding major organization: preparation of social plan and handling of all redundancy procedures

For the Dutch national railway

- Reorganizations and collective redundancy procedures

For an international media company

- Advice regarding reorganization and related redundancy procedures
- Development of the strategy for and the content of the required social plan in connection with reorganization and redundancy

Contact persons

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